Glevum Security were named among the 100 small businesses in the UK to be celebrated by Small Business Saturday, the UK’s dedicated day for small businesses on December 5.

Glevum Security, which offers key-holding and alarm response services, mobile patrol inspections, a locking and unlocking service, static guarding and a CCTV monitoring and response service, will be among those featured one per day for the 100 days leading up to Small Business Saturday. Last year’s Small Biz 100 also attended a Christmas Fair staged specially in Downing Street and attended by the Chancellor of the Exchequer, George Osborne.

At Glevum, Mark Baker says: “Small Business Saturday – like most Saturdays – will be busy for us as, being a 24-7 business, weekends are usually very busy for us. When other companies have the weekend off, that’s when our services begin as we respond when they are not there.”

**About Small Business Saturday**

Last year 16.5 million adults went out to support a small business on Small Business Saturday with 64% of the UK aware of the campaign. The UK’s small businesses between them provide 60% of private sector jobs and nearly half of private sector turnover. Last year the campaign was featured by all major media, trended at number one on Twitter on the day and received around 3.5 million views on its Facebook page. This year Small Business Saturday carried the theme “5 million small businesses, 1 big day”.

The campaign exists as a free nationwide promotional and marketing tool for small businesses, something for business owners to join up with and use for the benefit of their own small business. National Campaign Director Michelle Ovens says: “The first Small Business Saturday last year was an exceptional example of collaboration and co-operation with small businesses teaming up in communities around the UK. “Although the campaign focuses on one day, the goal is to have a lasting impact on small businesses by changing mind-sets, so that people make it their mission to support small businesses all year round. Most people in this country own a small business, work for a small business or know somebody who does, so supporting a small business on Small Business Saturday is absolutely personal.”


On the inside

People behind the business - Derek Martin

GG - The Glevum Grinch hands out festive top tips

Glevum Security - Poster boys!
**The People behind the Business**

Derek Martin, HR & Training Manager
Glevum Security Ltd

**What was your very first Job?**
Warehouse Assistant in a supermarket

**When you were a child, what did you want to be when you grew up?**
Successful

**What hobbies & interests do you have outside of work?**
My Family (partner Liz & two Daughters Ellie & Charlie, TV & Movies

**Where in the world is your favourite place & why?**
Lanzarote – First hols with my Partner Liz

**Who or what do you support locally here in Gloucester?**
My Daughters School Severn Vale Academy with fund raising events

**What’s the craziest thing you’ve done recently?**
Fill in this questionnaire

**What do you feel you’ve brought to the Security industry?**
I formed Glevum’s Training Academy and with the team have helped thousands of learners achieve their SIA Licences and help create employment opportunities and hopefully successful careers.

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The Glevum Grinch “GG” Has A Top Security Tip For You

“Turn your Xbox box inside out this Boxing Day”

Be safe this festive season as burglars may be keeping an eye on what you put out for the dustmen or for recycling.

It can readily show them all the goodies you and your family got for Christmas and they may target your home and those lovely presents.

Turn your boxes inside out to hide the branding from prying eyes, flatten boxes and tie them together with string or keep them stored indoors until recycling day. Alternatively take them to one of the many cardboard recycling centres around Gloucestershire.
A brace of firms from Gloucestershire have been named among the faces of this year’s Small Business Saturday UK campaign and could see them invited to Downing Street.

Aiming to raise awareness of the importance of the nation’s small businesses, and billed as the UK’s most successful campaign of its kind, it also names its Small Biz 100 list of firms which become its pin-ups for the duration.

Each of the independent firms will be among those featured one per day for the 100 days leading up to Small Business Saturday on December 5 itself on the organisation’s website and social media channels.

This year Glevum Security of Gloucester and Cheltenham-based family run optician Keith Holland & Associates have made the list and thrown their weight behind the campaign.

Clare Holland, of Keith Holland & Associates Optometrist, said: “We want to fly the flag for independent opticians across the country. We are an endangered species, with only about a quarter of eye examinations happening outside the big multiple practices and yet independent practices like ours have some of the most exciting and innovative work going on.”

Keith Holland & Associates specialises in helping children with vision related learning difficulties, contact lenses fitting and after-care and sports eyewear.

“For Small Business Saturday itself we plan to have members of staff dressed up and out on the High Street with balloons for children and home-made mince pies for grown-ups. We also plan to offer complementary contact lens fitting on the day, and in the week following,” added Ms Holland.

Mark Baker, of Glevum Security, said: “Small Business Saturday – like most Saturdays – will be busy for us as, being a 24/7 business, usually weekends are very busy for us. When other companies have the weekend off, that’s when our services begin as we respond when they are not there.

“But, for Small Business Saturday, we will be offering a 25% discount to all new customers that take up our keyholding service on that day.”

Last year’s Small Biz 100 also attended a Christmas Fair staged specially in Downing Street and attended by the Chancellor of the Exchequer, George Osborne. In 2014 16.5 million adults went out to support a small business on Small Business Saturday and 64 per cent of the UK were aware of the campaign, according to the organisers.

The UK’s small businesses between them provide 60 per cent of private sector jobs and nearly 50 per cent of private sector turnover.

This year Small Business Saturday carries the theme ‘five million small businesses, one big day’. It is totally free to participate and all and any small businesses can get involved.

“Although the campaign focuses on one day, the goal is to have a lasting impact on small businesses by changing mind-sets, so that people make it their mission to support small businesses all year round,” said Michelle Ovens, national campaign director.

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The Glevum Grinch “GG” Has A Top Security Tip For You

The nights are drawing in, make sure you keep all your out-buildings, garages and sheds locked.

Don’t leave visible valuables in your car, put the car in your garage if you can.

Put a light on a timer so it comes on when it gets dark and before you arrive home from work.

The Quality & Satisfaction | Remember you heard it through the Grapevine
Will we see the HOVER BOARD in use with the Security Industry in the next few years?

Montreal inventor Catalin Alexandru Duru broke the world record for the longest hoverboard flight.

Duru flew up to five metres above a lake for a distance of 275.9 metres aboard his homemade, propeller-powered hoverboard in a trip that lasted more than 1 1/2 minutes.

Now, the 31-year-old Duru and his company, Omni Hoverboards, are working on a secret, next-generation version of the device.

Where are you most likely to be burgled?

The burglary capital of the UK has been revealed - and it's not where you might think.

Research shows that Newcastle residents run the biggest risk of a break-in, followed by those in Brighton and Leeds. London, surprisingly, is only seventh on the list.

The data comes from home security company Canary, which says that only 78% of incidents are reported to the police - perhaps because victims believe there's little point.

Fewer than one in five burglaries results in a conviction, and only one in eight ever see any of their stolen possessions again.

Burglary rates in your local area can make a big difference to insurance premiums. People in districts with high rates can expect to pay as much as 20% more than average.

Those that live in the areas with the lowest rates, such as Dundee or Dumfries and Galloway, can expect to pay as much as a third less than average.

And the next few weeks are the riskiest, thanks to the Festive Season. Figures from Co-operative Insurance show a huge spike in home claims when the clocks change, with theft claims going up by 38% in the five months after the clocks go back.

Bonfire Night is the peak, according to insurer Aviva, with 21% more burglaries than an average day. So how can you protect yourself?

James Hillon, director of products at the Co-operative Insurance, says people should be especially careful at this time of year.

“Whilst in a lot of cases it is simply a case of bad luck, there are things that home owners can do to deter thieves such as ensuring lights are left on when no one is at home and installing CCTV cameras, or at least dummy ones, to make burglars think twice,” he says.

He also recommends not posting your location on social media sites, and never leaving valuables or car keys on display. And don’t forget to actually set your burglar alarm, and lock doors and windows and any sheds or outbuildings.

Britain’s Most Burgled Cities
1. Newcastle
2. Brighton
3. Leeds
4. Manchester
5. Edinburgh
6. Liverpool
7. London
8. Nottingham
9. Southampton
10. Glasgow
New gadgets, games and gifts will soon be filling Christmas stockings across the UK, as excited children wait impatiently to see what Santa has brought them. However, it’s not just eager children sizing up the presents, as thrifty thieves take advantage of the darker nights and busy social calendars.

Despite the thought that even burglars take a day off at Christmas, the festive month sees approximately a 20% increase in burglaries. With family and friends coming in and out of your home over the festive period, it is not uncommon to leave the front door unlocked and let home security take a backseat.

Here are some top tips to help you make it safely through the festive season.

**Stay Alert**
Amidst the flurry of extra shopping trips, family visits and parties it is easy to forget if you’ve locked the back door or shut the bathroom window. Purchasing a burglar alarm can alert you of any intrusions as well as acting as a visual deterrent to warn off any would-be thieves. Additionally, for extra peace of mind, a CCTV system can let you keep an eye on your property from anywhere in the world.

**Wear and Tear**
Make sure door and window security is up to scratch as locking components can rust or become stiff in the winter weather. If you have a PVCu or composite door then consider upgrading the euro profile cylinder in your multi-point lock that meets British Standards.

**Festive Guests**
If you have relatives coming to stay for the festive season you may want to invest in a new smart lock from Yale. The new Keyfree and Keyless Connected smart locks let you choose who has access to your home and when. For example, you can set a PIN code that works for 24 hours for a family member or if you want your neighbour to check on your home while you’re away. You can also choose to open your smart lock via key card, key tag, remote fob, or even from your smartphone when connected to a smart home system.

Following these simple security tips will mean you can enjoy the festivities safe in the knowledge that your gifts, homes and families are protected over the festive season.

**Stay Safe this Christmas**
Don’t let your favourite Christmas gifts become somebody else’s!
Unfortunately, even the best CCTV cameras and systems can miss vital evidence if they are not gathering images from the precise place of interest. They are nevertheless a good investment for peace of mind and if you plan the installation carefully you will be able to secure useful images should something untoward occur.

**The Benefits of CCTV**

With the cost of CCTV systems reducing quite dramatically over the past decade, a camera system for the home and small business has now become a viable security add-on for the majority of people. Current estimates suggest that as many as 5% of households now employ some form of CCTV, be it a simple single camera that views callers at the entrance door or a full-blown system which can monitor and record anything that takes place within the dwelling. Business ownership of CCTV is, of course, considerably higher.

Systems are available from specialist installers and alarm companies (look for accreditation by the SSAIB and NSI) or you can install your own system using the vast range of cameras, cable and recording equipment available both on-line and from high street electronics retailers.

What are cameras used for?

Cameras are and can be used for just about any situation and scenario, but the common uses are listed across the page ...
Domestic uses
- Deterring people from committing offences both inside and outside the home
- Gathering evidence of criminal activity, should it occur
- Providing an image of a caller at the door before it is answered
- Watching over vehicles parked to the front or side of the home
- Enabling remote observation of the family home (inside and out) when the occupants are at work or away on holiday
- Checking to see if deliveries were made
- Remotely checking to see if employed persons turned up for work and left at the appropriate times
- Remotely checking on children or other family members when the householder is out for the evening
- Checking the grounds of the home from the comfort of the armchair
- Checking on children’s bedrooms after bedtime

Business uses
- Deterring shoplifting and robbery in stores and obtaining evidence to support a prosecution
- Watching over a till point to spot malpractice
- Helping a lone shopkeeper to view all areas of the shop
- Access control to the grounds of or entrance to a building or part of a building
- Monitoring activity in a car park
- Maintaining health and safety practices and procedures
- Observing stock in a warehouse
- Monitoring warehouse deliveries and dispatches
- Providing security and safety for staff

Coming up in next issue:
What to do if your mobile phone is stolen

Quality & Satisfaction | Remember you heard it through the Grapevine
Ten Years of Most Wanted

Most Wanted was launched on 17 November 2005 and became the UK’s first national online source of wanted individuals.

Since then it’s had a huge impact: 12,524 appeals have been listed and 3,589 arrests made. To mark 10 years of the Most Wanted gallery, three vans will be travelling 800 miles between them on a tour through England, Wales and Scotland. Each van will broadcast the faces of individuals wanted in the areas they visit.

What have we achieved after ten years?

Most Wanted has had a significant impact with 30,000 of you accessing the site every month. Information from you has meant that in the last 10 years, 25% of all appeals have been successful. With your continued help and support, they think they can do even better for the 20 year anniversary in 2025!

Who are the Most Wanted?

They are promoting over 70 faces from across the country, and they didn’t have space to list them all.

Here we’ve picked out four faces to show you what kind of high profile crimes these individuals are wanted for. Do you recognise any of these people? If you know where they are, contact us anonymously on 0800 555 111.

Gloucester’s Most WANTED
Darren Cleavous COHEN

Crime type: Violence
Crime location: Gloucester
Suspect name: Darren COHEN
CS reference: CS1511-13279
Police force: Gloucestershire

COHEN is wanted for a assault.

COHEN has been wanted in connection with an incident of GBH at a nightclub in Gloucester in September 2015.

Whereabouts
He is from Gloucester and has links to the West Midlands.

Make sure your garden shed is secure this winter. Burglars can use items from sheds to enter your home, including ladders, gardening tools and craft tools such as screwdrivers etc. Don’t leave yourself vulnerable to potential burglars.
This year's event witnessed an unprecedented number of 'smart' technologies showcased as the 'internet of things' revolution gathers pace.

And the security industry, whose presence in the residential market was hitherto focused around alarms, gates and locks, is at the forefront of the trend in smart technologies, building advanced video surveillance and biometric security capabilities into everyday objects.

Here is our round-up of some of the most interesting security technologies from year's CES 2015, which all illustrate the growing consumerisation of security technology, a market which the IHS recently estimated to have reached $1bn in 2014.

Honeywell introduce 'professional grade' home security automation

Various scenarios can be setup by the user, such as locking up the house and turning off the lights with a simple voice command or monitoring the outside of your home to raise an alarm if there is a problem. Price and availability still to be confirmed.

1080p Video surveillance in a lightbulb

Sengled, the smart lighting company, has unveiled a lightbulb that combines WiFi connectivity with LED light and a 1080p security camera into one innovative product.

Usable both indoors or outdoors the Sengled Snap is a 2015 CES Best of Innovation Award winner. The Snap will cost $199 when it becomes available later this spring.

Sony SmartEye turning any glasses into CCTV camera

Sony's SmartEye, their answer to Google Glass, has been described as like wearing a CCTV camera on your head and like Google Glass it comes with a head-up display to show information in front of your eyes.

More interesting is their CES 2015 unveiling of the SmartEyeglass Attach!, a small module which can make regular glasses smart. While currently only a prototype, it's easy to imagine how technologies like the Attach! could be used by security guards, police and lone workers to improve video surveillance.

No more memorising passwords with Intel True Key

Intel True Key is a new facial recognition tool which allows you to use your face to open secured files and programmes – so no more memorising passwords.

True Key uses your laptop or smartphone’s existing camera to scan your face for traits unique to you, such as the distance between your eyes or ears.

Last month Intel recently acquired PasswordBox, the company behind this technology.

The current preview works with Windows computers and Android phones for facial recognition, but not on Apple devices.
What to do when your handbag gets stolen

Personal theft is when you have personal belongings taken from you, such as a mobile phone or a handbag.

My first piece of advice is to only carry what you need in any given situation. It may sound obvious but we often grab our usual bag and leave home with all our personal items, when we might not actually need them. For example, if you’re off for a night out at a bar or a club, you probably don’t need items such as your work keys, your car keys, if you’re planning to have a drink, large sums of cash or all your store and credit cards. Please take a few moments before you leave home, to consider the absolute essentials that you need. Don’t take address books, spare spectacles, sunglasses, friends’ or families’ spare keys, sentimental items or wear very expensive jewellery.

If you do have your handbag stolen, then it’s important to know what to do.

Check your Handbag has actually been Stolen

If your bag was snatched then it’s clear cut, but if you suddenly notice you don’t have it, retrace your steps to ensure you haven’t left it somewhere. Check with bar and restaurant owners you’ve been to and check your car or call cab companies that you have used during your journey.

Cancel your cards

If you are certain your handbag has been stolen; call your bank and other credit card issuers and cancel all cards immediately.

Report the theft

Contact the Police to report that you’ve been a victim of a crime.

Call your Mobile Phone Company

If your mobile phone has been stolen, call your mobile phone company as soon as you can. They will be able to block your SIM card and your phone. Having it protected with the latest fingerprint technology or a PIN will also make it more difficult for thieves to access your mobile phone.

Have your locks changed

Call a reputable locksmith to change your locks as soon as possible if your keys were in your stolen handbag. Check the MLA website for locksmiths in your area.

We really hope that you’re not a victim of crime, but if you are, taking some of the precautions suggested here may minimise the impact.
Having slipped to three consecutive league defeats in the FA Women’s Premier League South Division, the Forest Green Rovers Ladies side will be eager to get back to winning ways with a home clash with Coventry United Ladies.

Apart from an emphatic double figure victory in the Gloucestershire Women’s Trophy, Josh Giddins’s outfit have found themselves in some patchy form of late, and they’ll be looking to put it right on Sunday.

Coventry United are the visitors to Slimbridges Wisloe Road as FGRLFC go in search of their third league victory of the campaign.

A 4-1 defeat at Queens Park Rangers Ladies last time out has moved Rovers down to 11th, while Sunday’s opposition find themselves in 5th place.

It’s their final league game before a break that sees them take on Dursley Town Ladies in the next round of the county Women’s Trophy.

Kick-off on Sunday is at 2pm. The bar at the ground will be open all game and there’s both covered seating and standing for supporters too.
Meet the team

Mark Baker - Director
Mark served sixteen years in the Royal Navy gaining a wealth of experience in Operations, financial matters and resource management. On leaving the Senior Service he spent seven years working in the Emergency Control Room with Gloucestershire Police.

Steve Barnett - Director
Steve has been working within the Security Sector for over eighteen years, working for some of the major Security Companies within London. His knowledge of the industry covers all aspects of Security which include Training & Operational Management.

Derek Martin - Manager
Derek joined Glevum Security Limited in May 2003 as HR Manager. Prior to joining Glevum Security Ltd, Derek worked as an HR & Facilities Manager in the Communications Industry for 4 yrs. He commenced his CIPD qualifications at Gloucester University in 2000, is highly regarded as an HR Generalist within the Security Industry.

Sue Stevens - Manager
Working in the Security Industry since 1999, Sue joined Glevum Security Ltd in 2007 becoming their Quality Support Manager. She has a strong belief in Customer Service and thrives on building customer relations by meeting and exceeding customer expectations.

As part of our quality approved training centre status we are regularly audited by our award body, often via unannounced inspection visits to ensure not only general compliance levels are being observed but that the learner journey meets or exceeds BTEC Qualifications delivery requirements.

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